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**Behaviour Profile Form**

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| --- | --- | --- | --- | --- | --- |
| Dog’s Name: | Breed or Mix: | | | Sex: M / F | Neutered Y / N |
| How old was your dog when you got them? | | Rescue dog Y / N | Rescue Centre: | | |
| How old was your dog when they were neutered? | | | DOB (if known) or Age: | | |
| How long ago did you notice a problem | | | | | |
| Is your dog insured: Y / N | Name of Insurer: | | | | |
| *Please check with your insurer whether your policy covers your dog for consultations with a behaviourist as you may be able to claim back our fees.* | | | | | |
| Name & Address of Vet: | | | | | |
| Owner’s Name: Postcode: | | | | | |
| Home Address: | | | | | |
| Email address: | | | Mobile Number: | | |

***Please complete the following with Y (for yes), N (for no), or S (for sometimes)***

***If a question is not relevant to you or your dog, please put NR***

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| --- | --- | --- | --- |
| Does your dog come when you call them |  | Would you describe your dog as an attention-seeker |  |
| Does your dog have constant access to toys |  | Is your dog excessively energetic or hyperactive |  |
| If your dog brings you a toy, do you play with them |  | Do you greet your dog when you return home |  |
| Have you been to dog training classes with your dog |  | How many times each day do you feed your dog |  |
| Is your dog aggressive over toys or other articles |  | Does your dog give up toys and other articles readily |  |
| Is your dog aggressive to people |  | Is your dog possessive over food items |  |
| Is your dog aggressive to other dogs |  | Is your dog anxious or destructive if left home alone |  |
| Is your dog aggressive to children |  | Do you walk your dog more than once daily |  |
| Is your dog aggressive on the lead / off the lead |  | Do you play with your dog when out on a walk |  |
| Where does your dog sleep at night | | Do you vaccinate your dog every year YES / NO | |
| Does anyone in your home play rough and tumble wrestling-type games with your dog involving arms or hands | | |  |
| If you’ve had your dog since a puppy, roughly how many dogs did it socialise with between 4 & 13 weeks of age | | |  |
| If you’ve had your dog since a puppy, roughly how many people did it socialise with between 4 & 13 weeks of age | | |  |
| **Please list *ALL* the *BRANDS* of food & treats you give your dog:** | | **What *BRAND* of *FLEA/TICK* treatment do you give your dog and how often?**  **What *BRAND* of *WORMER* do you give your dog and how often?** | |

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| Please tell us what problems you are currently experiencing with your dog: |
| Please list any advice you have been given or have tried previously, or write anything else that you think may be relevant: |

The cost of a behaviour consultation may be covered by your pet insurance policy if you have cover for behaviour issues.

Our Behaviour Specialist, Heather Stevens MCFBA, KPA-CTP, is an accredited Full Member of the Canine & Feline Behaviour Association (CFBA) <https://cfba.uk/> and a registered Practitioner with the Animal Behaviour Training Council (ABTC) <https://abtc.org.uk/>

The CFBA and ABTC are accepted by pet insurance companies who cover behaviour problems on their policies and both associations meet the criteria for excellence in the field. *Insurance companies have varying criteria of what is deemed a “behaviour problem” so please discuss with your insurer prior to booking an appointment with us.*

**Referral Procedure for Insurance Claims**

If you wish to claim back our fees on your pet insurance, we will email you a referral form for your vet to complete.

**Assessment/Quick Chat - 30 minutes via Zoom or Facetime**

If you would prefer a pre-appointment assessment of your dog prior to booking an appointment, or need a quick chat, please state this in your email when returning a completed Behaviour Profile form.

**Consultations**

These are available at our CentreBarks Training & Behaviour Centre in Richmond, North Yorkshire. If you would like a home visit please let us know when returning your completed Behaviour Profile form. Please note that there are additional fees for home visit consultations.

**Appointments**

Except Quick Chats, appointments cannot be booked without a completed Behaviour Profile form.

**Payment Terms**

Our terms are prepayment on receipt of invoice. We reserve the right to cancel appointments that are not prepaid.

**Fees**

All fees include preparation time and a follow-up email with relevant attachments if we feel these would be helpful.

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| --- | --- | --- | --- |
| Quick Chat - 30-minutes £49  (via Zoom or Facetime) | One-hour Consultation  £135 | | Two-hour Consultation  £255 |
| Behaviour Consultation Report  £295 (mandatory for insurance claims) | | Travel & Mileage  £2 per mile (home visits only) | |

***When undertaking the modification of serious over-reactive or aggressive canine behaviour, owners should be aware***

***that there is always a risk involved and that this risk is solely that of the legal owner of the dog****.*

Please be aware of your responsibilities with regard to the various dog laws covering England.

If in doubt, please contact <https://doglaw.co.uk/>